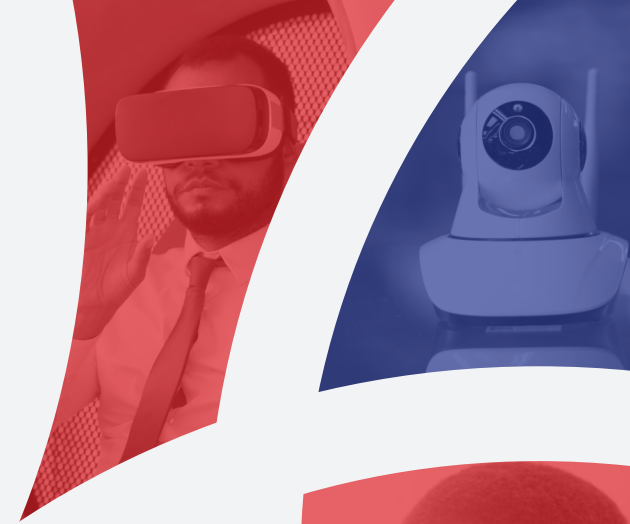




Twincom
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COMPANY PROFILE 2020



www.twincomug.com

Who We Are

TWINCOM TECHNOLOGIES LTD is an innovative provider of cutting edge ICT solutions to SMEs across Africa. For more than a decade, we have consistently supported various organisations in both private and public sectors through providing customised technology solutions designed to propel our clients towards their goals.

Twincom was registered on 14th May 2008 in Uganda and is a leader in express response, offering high quality services related to the ICT Industry. We have further formed strategic partnerships with trusted local and global Information Security and Telecommunication brands.

Our Vision

The natural first choice partner for practical and sustainable innovative technology solutions in Africa.

Mission

To develop an ICT infrastructure of the future for Africa through Service Excellence, Quality & Tangible Value in all the Networks we build.



Our Values



Integrity and **transparency** is the cornerstone of our business. We believe integrity strengthens mutual confidence and dependability.



We stand for **authenticity** and provision of **quality** services in IT at the **best prices** possible.



We believe that we shall be able to meet our customer expectations through **excellence** in whatever we do.



Focus, commitment and **hard work** enable us to translate new ideas into solutions and achieve the excellence expected of us.

Our Services

Twincom has a proven track record as a premier System Integrator and equipment supplier to incumbent, alternative and value added telecom carriers, in the fields of covering diverse and integrated solutions.

- Network design and installations
- Power installations
- Security systems (CCTV and IP surveillance)
- Video, Audio conferencing solutions
- Intercom/PABX and VoIP solutions
- Fiber planning, installation and termination
- Consultancy and survey
- Computer supplies
- Wireless survey, planning and installations
- AC Supplies and installations



Technical Resource Center

Twincom also has a fully equipped technical resource center providing:

- Technical consultancy services
- Outsourcing services for corporate customers
- Technical support services
- Training services
- Test center for communication and ICT equipment





Our Approach

We adopt a multi-disciplinary approach to IT services. Our dedicated staff and team of consultants possess technical knowledge and practical experience in diverse functions such as Air conditioning systems, power installations, backup solutions (Inverters, UPS, Battery banks etc.), LAN and wireless installations, VOIP solutions among others. This cross functional expertise and multi-sectoral experience enables us to offer cutting edge IT solutions to our clients in diverse industries.

Innovative Solutions

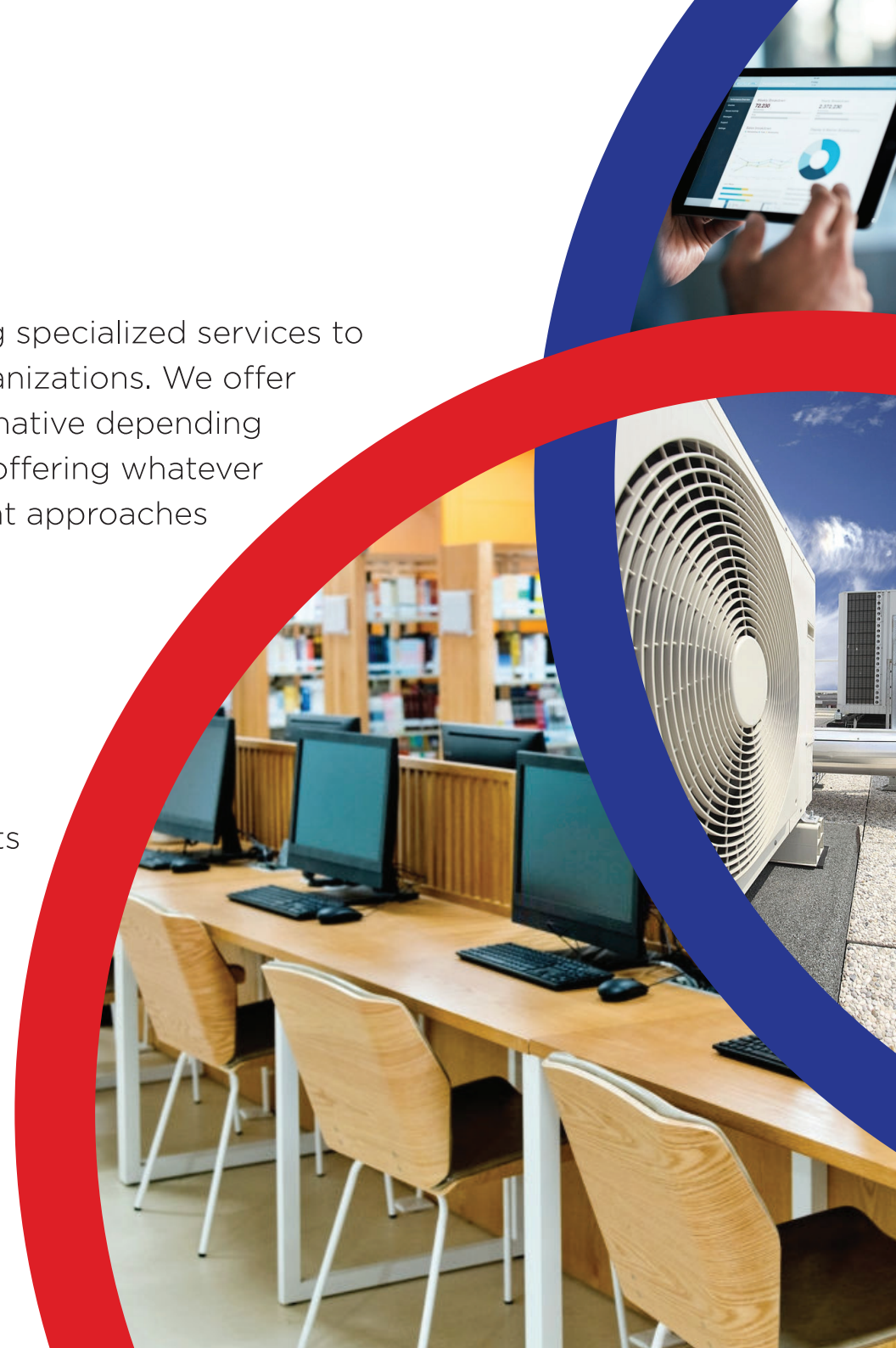
We use modern technology, methods and tools to achieve efficiency such as Virtual Private Networks, VoIP, wireless, multimedia over IP, conference room management systems and video conferencing systems, among other innovative bespoke solutions.

Client Focused

The focus of our IT solutions is to add value by providing specialized services to supplement and strengthen the IT function of client organizations. We offer the kind of service that the client needs or a better alternative depending on the client's organizational requirements (rather than offering whatever product we have). Our experience shows us that different approaches are required for different solution needs.

Panel of Consultants

This comprises of both local and international consultants including technical engineers with broad base expertise and experience in various communication and information technologies. This enables us to dedicate the right team with relevant skills according to the scope and unique needs of each assignment.



A young Black woman with her hair in a bun, wearing a white lab coat and a gold watch, is smiling while looking at a tablet computer. She is holding a small white box of medication in her other hand. The background shows shelves stocked with various pharmaceutical products in a pharmacy setting. On the left side of the image, there is a large graphic element consisting of overlapping red and blue circular shapes.

Our Clients





Featured Projects



MTN Uganda

Twincom was sub-contracted by Emerge Queue to install QMS management network consultancy services in MTN Uganda premises on their behalf. These premises are both in Kampala and upcountry.



Multi Choice Uganda

Twincom also installed the QMS management network consultancy service in Multi Choice premises on behalf of Emerge Queue.



UNHCR

Installation of a power backup system (Battery bank and Inverter system), Air conditioning system, LAN and general server room setup.



Uganda Martyrs University - Nkozi

WLAN (Wi-Fi): We installed a Wi-Fi network covering the whole university with point to point links to off-campus sites. Fiber installations: We installed underground fiber cables connecting different buildings in the University. Both single mode and multimode fiber cables were used. Cisco supply and installations: Twincom supplied CISCO switches and other equipment to Uganda Martyrs University Nkozi. These were used on the fiber network. We supplied network equipment, (Media converters, Access points, Fibre patch cords and Patch panels).



Makerere University Walter Reed Project

We installed a point to point link installation, support and supplied wireless accessories. We also installed and commissioned wireless links, (Airmax - 400 antenna), from Nakasero – Mulago and Nakasero – Makerere. We also installed a wireless link (TP-Link).



Ministry of Education

We installed and a hybrid network connecting Abilonino Teachers college buildings with wireless, copper and fiber optic cables. Over 100 voice and data points were installed.



Infectious Disease Institute (IDI)

We installed LANs and WLANs, supplied network equipment and performed several network repair and maintenance tasks in different projects with IDI.



Ministry of Internal Affairs

Supply of Cisco Equipment and network accessories for the Ministry. Installation and maintenance of WLAN/LAN at their Office in Mulago.



Save The Children Uganda

Supply of computer accessories to Save the Children Uganda. These included HP Laser Jet Print Cartridges 49A, HP Tonners 121 black, HP Tonners 121 color.



Uganda Blood Transfusion Services

Supply and installation of a public address system and its accessories. Supply of Anti-virus (Kaspersky end point security 10,120 licenses). We maintained and serviced computers, laptops, Air conditioners, Servers, Photocopiers, Printers among others.



ABSA

Supplied cisco equipment including HWIC cards and other accessories.



UNATU (Uganda National Teachers' Union)

UNATU outsourced their IT department to Twincom Technologies Ltd to maintain computer networks and user support systems, to oversee installations, maintaining and servicing their IT equipment, to ensure smooth running and operation of the infrastructure as a whole. We supplied CISCO Routers plus installation and configuration. We also supplied and installed a UPS and Air Conditioner System.



Quality Chemical Industries Limited

We supplied network CISCO switches and power accessories plus LAN and WLAN installation linking different buildings. We supplied network equipment such as APC Rack power distribution unit 16A, Level one PLI-4251 network switch, Level one 24 port network switch, network sockets, Cat6 Ethernet cable and RJ45. We extended both LAN and VoIP at their premises.



Nile Breweries

We installed a wireless link connecting all the buildings on the new plant premises in the Mbarara branch.



Certifications



- Driving the IT Revolution -

National Information
Technology Authority (NITA)



Public Procurement and Disposal
of Public Assets Authority (PPDA)



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